

FOR IMMEDIATE RELEASE



Crawford® Names Robert C. Welsh Vice President, GTS East

ATLANTA (Oct. 19, 2015) — Crawford & Company® (NYSE: CRDA; CRDB), the world's largest independent provider of claims management solutions, has named Robert C. Welsh managing director and vice president for Crawford Global Technical Services® (GTSSM). While leading the GTS East region, Welsh will use his varied and wide-ranging experience to help lead GTS East employees in several areas that include strengthening client relationships, cross-selling Crawford services, and driving efforts toward increasing revenue.

"Robert brings a vast amount of claims adjusting, consulting and management experience to Crawford," said Rich Lafayette, senior vice president and GTS chief technical officer. "We are thrilled to have him further enhance what is already a successful part of our GTS team."

Welsh, who is based in the New York City office, has worked for some well-known companies during his 28 years in the industry. His technical experience includes handling complex and large-loss property claims, managing global claims across numerous industries, and providing captive claims management and consulting. During the early part of his career when he worked for Graham Miller, Inc., he was heavily involved in real estate, inland marine and jewelers block commercial property claims.

Welsh earned a Bachelor of Arts degree from Ohio University in Athens, Ohio.

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About GTSSM

Crawford Global Technical Services® (GTS) is the company's global solution for large, complex and specialty claims—these encompass a wide range of claims situations across a variety of Global Practice Groups. Overall, it has almost 500 of the world's most experienced senior adjusters and industry specialists operating from 144 locations worldwide.

About Crawford®

 $Based \ in \ Atlanta, \ Ga., \ Crawford \ \& \ Company ^{ @ } \ (\underline{www.crawfordandcompany.com}) \ is \ the \ world's \ largest$

independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims



management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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