

FOR IMMEDIATE RELEASE



Crawford GTS® Further Bolsters Adjusting Team

ATLANTA (May 5, 2015) – Crawford & Company® (NYSE: CRDA; CRDB), the world's largest independent provider of claims management solutions, has announced that Alejandro Glaentzlin has re-joined Crawford Global Technical Services® (GTS®) as an international executive general adjuster. He is based in the Company's Mexico City office. GTS is Crawford's definitive global offering for major and complex incident claims handling.

"We are pleased to welcome Alejandro back to GTS. We have been building up our America's technical claims team, and he is a key addition to our growing capabilities," said John Sharoun, GTS CEO - the Americas. "He is a terrific example of our commitment to offering clients well-educated, highly trained, and deeply experienced professionals to help them during challenging situations."

Glaentzlin has 20 years' experience as an engineer and as a claims adjuster working in Venezuela and Argentina. Prior to joining GTS, Glaentzlin was a loss adjuster with Associated Loss Adjusters C.A., for seven years in Caracas, where he specialized in insurance policies of Industrial All Risk, Machinery Breakdown, Fire-catastrophic events and Business Interruption. Prior to that he had been a loss adjuster for engineering claims and losses with Crawford.

Glaentzlin has degree in Mechanical Engineering from the Universidad Metropolitana and currently is enrolled in postgraduate studies at the Universidad Central de Venezuela.

About GTS®

GTS® is Crawford's definitive solution for large, complex claims, providing the highest level of world-class talent in the industry's largest network to strategically manage losses around the globe. With nearly 500 of the world's most experienced senior adjusters and industry specialists operating from 144 locations worldwide, GTS assists all major stakeholders with strategic loss management during significant claims.

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About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and

consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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For more information, please contact:

John L'Abate, public relations manager 404.300.1908 (office) 404.226.2931 (cell) jwlaba@us.crawco.com