



**FOR IMMEDIATE RELEASE**



**Canada-based Horizon Adjusters Ltd. agrees to join Crawford & Company**

**TORONTO (July 3, 2013)** - Crawford & Company (NYSE: CDRA; CDRB), the world's largest independent provider of claims management solutions, announced today that the management and adjusting team of Horizon Adjusters Ltd., based in Grande Prairie, Alberta, has agreed to join Crawford's Canadian operations effective August 1st.

Horizon's president, Bea Boutcher, brings with her a team of five all-lines adjusters and a knowledgeable support staff team. This group has more than 60 years of combined experience in handling all lines of insurance claims in Northern Alberta and Northern British Columbia.

"This move is in line with our growth strategy in Western Canada and helps to complete our coverage and network in the region," said Pat Van Bakel, chief executive officer, Crawford & Company (Canada) Inc.

"We are thrilled to welcome Bea and her group to the Crawford team."

Along with expanding its presence in Grande Prairie and surrounding areas, adding Horizon's group allows Crawford to build upon its reputation of delivering superior customer service and quality products.

"We are excited to have access to the breadth of resources that Crawford can offer to our existing clients," said Boutcher. "We look forward to a smooth transition and to building new and lasting relationships."

**About Crawford**

[Crawford & Company \(Canada\) Inc.](#) is a wholly owned subsidiary of Crawford & Company. Based in Atlanta, Ga., [Crawford & Company](#) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions<sup>®</sup>

– MORE –

**Page 2 . . . Canada-based Horizon Adjusters Ltd. agrees to join Crawford & Company**

offers comprehensive, integrated [claims services, business process outsourcing and consulting](#) services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

**For more information, please contact:**

Pat Van Bakel  
Chief Executive Officer  
Crawford & Company (Canada) Inc.  
Direct: 416-957-5003  
Cell: 416-529-9996  
[Pat.VanBakel@crawco.ca](mailto:Pat.VanBakel@crawco.ca)